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Thank You Joanna for helping me get my company name trademarked. This was a daunting task that I wanted to try to do myself. After speaking with you about the process you were able to explain to me the difficulties that I might encounter and why it would be best to have an attorney do this for me. Joanna explained every detail to me and helped me sort out what I needed trademarked, why I should trademark, and why I should include a logo. Joanna spent a lot of time on the phone with me explaining every step and stayed in constant contact with me as she requested forms, files, and pictures. I always received a follow up call after every request and a follow up email. Dealing with Joanna was like dealing with a friend, not just an attorney trying to build up billable hours. Joanna gave me a set price and frankly I found it to be extremely reasonable considering how much time we spent communicating on the phone and email.

Trademarking is a time consuming process that takes months and Joanna repeatedly updated me with time frames and when to expect my trademark. I cannot recommend a more confident, knowledgeable and friendly attorney to handle these needs nor have I ever experienced the care and devotion she gave me in any other legal matters I've been through.

Joanna, you have become a friend and I would be happy for you to use me as a reference for any future clients.

Sincerely,

Brett Nelson

President

Fastaire Hand Dryers Inc.

